

Village of Mokena, Illinois Newsletter

Mokena e-News

June 2, 2014

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Pass It On

Mokena e-News continues to be your one best direct source for Village of Mokena news and information.

Pass it on.

Forward a copy of this edition of Mokena e-News on to your friends and neighbors and encourage them to sign up by clicking on the "Sign up for Mokena e-News!" link at the bottom, filling in the requested information, and submitting it to us.

Thanks for reading Mokena e-News and staying current with what's happening in your community!

CUSTOMER SERVICE FOCUS OF APPOINTMENTS

Mokena's focus on customer service was readily apparent last Tuesday as your Village Board formally ratified the appointments of Patricia Contey, Samantha Cooper, and Kim Haug to existing Customer Service Representative (CSR) positions at Village Hall.

Ms. Contey, Ms. Cooper, and Ms. Haug were recommended for appointment by a Village staff committee following a rigorous round of interviews and skills testing last month. Selected from a pool of 108 candidates, all are Mokena residents. They'll be filling three key slots coming open as the result of retirements.

As the initial point of contact for phone calls and personal inquiries, CSRs are a foundation of Mokena's commitment to providing you with the best public service possible. Trained and equipped to answer most of your questions without the need to transfer you to another staff member, the folks in these positions are pivotal in disseminating information, expediting your monthly utility transactions, and

meeting other public service needs you may have.

Ms. Contey began work last week, and Ms. Cooper and Ms. Haug will be joining Mokena's customer service team next week. Drop by Village Hall and meet them and introduce yourself, or simply call them at (708) 479-3900. They look forward to meeting and serving you!



BAD GUYS BEWARE

There's strength in banding together to go after the bad guys.

At its May 27 meeting, your Mokena Village Board employed that logic in adopting an intergovernmental agreement with the Will/Grundy Major Crimes Task Force that will benefit the Mokena community in the following ways:

- * Enhance investigation abilities by adding highly competent and comprehensive investigative, crime scene, evidence collection and analysis, and technical assistance relative to incidents of major crime
- * Provide Mokena with the heightened ability to solve major crimes through resource sharing, partnership building, joint cooperative and consistent training, and the application of investigative and enforcement resources
- * Allow the Mokena Police Department to continue to provide quality service to residents without depleting crucial local resources during the investigation of a major crime

The majority of Will and Grundy county law enforcement agencies are members of the Task Force, which provides assistance in the event of major crimes such as homicide or attempted homicide, kidnapping, serial arson, sexual assault, a police-involved shooting or deadly force incident, an in-custody death investigation, or any other exceptionally heinous offense.



LAW ENFORCEMENT COOPERATIVE AGREEMENT RENEWED

Cooperation among local jurisdictions is a good thing, particularly when it comes to public safety.

Mokena officials renewed their commitment to that type of teamwork May 27 by adopting a resolution relative to the community's ongoing participation in the Illinois Law Enforcement Alarms System (ILEAS).

By adopting the resolution, your Village Board ensured the following

positives for Mokena:

* Mutual aid and additional public safety resources will always be available to the community

* Equipment for officers assigned to the ILEAS Mobile Field Force (MFF) team will come at no cost to local taxpayers

* All overtime pay for officers assigned to the MFF team will be reimbursed by ILEAS through federal and state funding

* Mokena residents will ultimately pay nothing for Mokena to participate in ILEAS

ILEAS encompasses over 900 local units of government and represents over 95% of police officers and deputies within Illinois. It is the largest statewide local law enforcement mutual aid network in the United States.

SAVE THE DATE: HOUSE AND GARDEN TOUR JUNE 21

Mark your calendar and don't forget.

The Mokena Area Historical Society's Historic Mokena House and Garden Tour is Saturday, June 21.

Grab your friends and neighbors and enjoy a guided tram tour while visiting multiple homes and gardens and St. Mary's Catholic Church during the celebration of its 150th anniversary in Mokena.

Trams will depart continuously from 10 a.m. to 2:30 p.m. from the State Bank of Illinois - Mokena Branch, located at the intersection of Front and Mokena streets.

Tickets are \$10 each, and are available for purchase in advance at the Mokena Chamber of Commerce, the Mokena Village Hall, and the State Bank of Illinois - Mokena Branch.

Tickets will also be available the day of the event at the State Bank of Illinois - Mokena Branch.

Pipefitters Local #597 and Berkot's Super Foods are providing event sponsorship.

Come out and "see the town" at this signature Mokena special event!

[Mokena House and Garden Tour](#)

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