Welcome to...

MOKENA

Planned Progress...Pleasant Living

Resource Book

Frank A. Fleischer, Village President
Melissa Martini, Village Clerk
Trustee Joseph E. Budzyn
Trustee Debbie Engler
Trustee Jillian Hersted
Trustee George Metanias
Trustee Jim Richmond
Trustee Joseph Siwinski
Welcome to the
Village of Mokena’s
Resource Book

We have compiled a variety of topics here to provide you with helpful information and handy phone numbers.

If you need further assistance, or have questions, we are happy to help! You can…

Come in to the Mokena Village Hall
11004 Carpenter Street
Mokena, IL 60448

Call us at (708) 479-3900

Visit www.mokena.org
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Resident Fundamentals

E-News/Notify Me

The Village of Mokena’s electronic newsletter is sent to subscribers periodically following Board meetings, or whenever important news breaks. Mokena e-News provides news from Board meetings, as well as information regarding community events.

If you would like to receive the e-newsletter, visit the Village’s home page at www.mokena.org, and click on the “e-notifications” icon on the upper left side. In addition to receiving the e-newsletter, our Notifications service allows you to selectively sign up for a broad array of specific e-mail content, including Village Board and Village Commission/Committee meeting agendas, notification of free leaf and branch pickup dates, construction notifications and more. Sign up today and become informed about your community.

Cable Television

The current cable provider for the Village of Mokena is Comcast/Xfinity Cable. There are two Customer Service Centers near Mokena—20151 S. LaGrange Rd, Frankfort, IL, and 14225 S. 95th Ave, Orland Park, IL. For more information, or to start service, please call Comcast/Xfinity at (800) 934-6489 or visit their website at www.xfinity.com.

In addition, AT&T U-Verse is currently available in some areas of Mokena. Residents can check their address for availability at www.uverse.com or by calling (877) 827-5288.

Dial-a-Ride Frankfort Township

Transportation services are available for seniors or residents with disabilities within Frankfort Township boundaries, who have registered with the Township Office. Rides must be booked a minimum of 24 hours in advance, for service between 8 am and 3:30 pm. Fares are listed below (subject to change):

CURRENT 1-way Fares:                              Boundaries
Seniors (65 & over)...$2.00                        183rd St—N    Steger Rd—S
Riders w/ disabilities...$2.00                    Harlem Ave—E   Townline/Scheer Rd-W

For more information, or to schedule a ride, please call (815) 806-2765.
**Resident Fundamentals**

**Dial-a-Ride New Lenox Township**
New Lenox Township offers van service to their residents through Para-Transit. Service is available Monday through Friday, 7am—4:30pm. Advance notice of 24 hours is recommended.

CURRENT 1-way Fares:

- Adults (14-59) ....... $5.00
- Seniors (60 & over) .... $3.00
- Students (9-13 yrs) . $3.00
- Children under 8 yrs. ... FREE  (up to 2 children with fare-paying adult)

Fares listed apply to any location within the Village of New Lenox. Service includes delivery & pickups at medical facilities (only) in Mokena, Frankfort & Joliet. Fare doubles for locations outside of the Village of New Lenox.

To schedule a ride or for additional information, call the New Lenox Township office (815) 485-6431.

**Pet Ordinances**
The Village of Mokena requires all animals to be licensed. It is unlawful to permit any dog or cat to run loose in the Village at any time. Dogs and cats that are on any street, alley, sidewalk, or other public place without being secured on a leash are to be deemed to be running loose. Dogs and cats which are running loose will be picked up and impounded by the Mokena Police Department.

If you lose your pet or find a stray, call the Mokena Police Department Dispatch at (708) 479-3911.

Village Ordinance requires pet owners to immediately remove their pet’s excrement from any public or private property within the Village limits. The Ordinance also prohibits the owner of an animal from allowing excrement to accumulate on their own property to the extent that it would create a public nuisance.

Questions or comments regarding this ordinance may be directed to the Mokena Police Department at (708) 479-3912.
Resident Fundamentals

Commuter Rail Service
Metra provides rail service (Rock Island) from Mokena to Chicago (LaSalle Street Station). You may obtain train schedules or ticket information by calling the Metra at (312) 322-6777, or visiting Metra’s website at www.metrarail.com.

All commuter parking spaces are available on a first come, first serve basis. The cost for daily parking is $1.25 per day. Simply insert your payment in the numbered slot of the fare box which corresponds to your parking space.

As an alternative to paying cash, parking tokens are available for purchase at the locations listed below. The single use tokens have a value of $1.25 each and are sold in sheets of 10 ($12.50/sheet). To accommodate weekday commuters, tokens are also available at FNBC Bank & Trust during evening and Saturday hours. **Tokens purchased at the locations below are valid at Mokena Metra parking lots only.**

<table>
<thead>
<tr>
<th>Facility</th>
<th>Mokena Police Dept.</th>
<th>Village Hall</th>
<th>FNBC Bank &amp; Trust—Lobby</th>
<th>FNBC Bank &amp; Trust—Drive-Up</th>
</tr>
</thead>
<tbody>
<tr>
<td>Location</td>
<td>10907 Front St.</td>
<td>11004 Carpenter St</td>
<td>11100 Front St.</td>
<td>11100 Front St.</td>
</tr>
<tr>
<td>Contact</td>
<td>(708) 479-3912</td>
<td>(708) 479-3900</td>
<td>(708) 479-2185</td>
<td>(708) 479-2185</td>
</tr>
<tr>
<td>Hours</td>
<td>Monday—Friday 8:30 am–5:00 pm</td>
<td>Monday—Friday 8:30 am–5:00 pm</td>
<td>Regular Bank Hours</td>
<td>Regular Bank Hours</td>
</tr>
</tbody>
</table>

**Front Street Station/Parking Lot**
Location: East of Wolf Road, between Front and McGovney Streets
Spaces: Approximately 190

**Hickory Creek Station/Parking Lot**
Location: East of LaGrange Road, north of 191st Street
Spaces: 1,114 spaces

**Village Hall Parking Lot**
Location: 11004 Carpenter Street
Spaces: Approximately 58
*There is an approximate 2-3 block southwest walk to the Front Street Station*

**Willowcrest Ln. Parking Lot**
Location: West of Wolf Road and Willowcrest Lane
Spaces: Approximately 101
*There is an approximate 3 block southeast walk to the Front Street Station.*
Garage/Estate Sales
Garage/estate sales are a supported activity and a common occurrence in Mokena, as well as other communities. We request residents obtain a no-fee permit prior to having a garage sale. Permits are available at the Village Hall or through the Village’s website. Only two permits are allowed per year per address. **Registered sales are then posted on cable channel 6 and our website.** Residents are requested to use some neighborly etiquette when conducting a garage/estate sale. Below you will find some guidelines to follow when conducting your sale.

- Garage/estate sales should not begin prior to 9am or go beyond 8pm and should not be conducted more than three consecutive days.
- Advertising should not be placed on utility poles, trees, street light poles or in the public right of way. They will be removed by the Village’s public works or code enforcement staff.
- Only ground signs located on the property where the garage/estate sale is conducted are allowed.
- All garage/estate sale signs should be removed after the sale.

Voter Registration
You may register to vote if you are:
- A U.S. Citizen
- 18 years of age by the next election
- A resident of your Will County precinct address for 30 days immediately prior to the next election

Register to vote at:
- Mokena Village Hall
  11004 Carpenter Street
  Mokena, IL 60448
  8:30 a.m.—5 p.m.
- Will County Clerk’s Office
  302 N. Chicago Street
  Joliet, IL 60432
- Will County Clerk’s website
  www.thewillcountyclerk.com

Bring 2 forms of identification
- One must show your name & current address
- Second must show your name

Acceptable forms of ID include but are not limited to:

<table>
<thead>
<tr>
<th>Drivers License</th>
<th>Social Security Card</th>
</tr>
</thead>
<tbody>
<tr>
<td>Birth certificate</td>
<td>Employee ID Card</td>
</tr>
<tr>
<td>Student ID Card</td>
<td>Credit Card</td>
</tr>
<tr>
<td>Library Card</td>
<td>Insurance Card</td>
</tr>
<tr>
<td>Utility Bill</td>
<td>Checkbook</td>
</tr>
<tr>
<td>State ID Card</td>
<td></td>
</tr>
</tbody>
</table>

Once the form has been completed, you will receive your voters card from the Will County Clerk within (2) weeks.
Safety Programs

The Mokena Police Department is located at 10907 Front Street. Below is a listing of some of the services provided by your Police Department. Their non-emergency number is (708) 479-3911.

9-1-1 Emergency Telephone System
The Village of Mokena is covered by the Will County Enhanced 9-1-1 Emergency Telephone System. What makes the system so effective is that every landline telephone in the county is programmed into the 9-1-1 computer, and when a call comes into the dispatch center, the address of the telephone appears on the screen. Consequently, if the caller is unable to speak or does not know the location from where he or she is calling, the dispatcher can still send emergency personnel to the scene. The Enhanced 9-1-1 lines are reserved for emergency use only. Because it is imperative that emergency calls are answered immediately, residents are strongly urged to use the police/ambulance/fire non-emergency number of (708) 479-3911 when they are not in urgent need of police, ambulance or fire. Call 9-1-1 in the case of a fire, medical emergency, police emergency or other situation when seconds count!

Abandoned Vehicles
The Mokena Code Enforcement Officer is authorized by Ordinance to enter on private or semi-private property to investigate any vehicles which appear to be abandoned. The Code Enforcement Officer will make an effort to contact the owner of the vehicle, or the property owner on which the vehicle is located, prior to its being towed, and advise them to remove it. If it is not removed within 7 days, or if the responsible parties cannot be located, the Code Enforcement Officer may remove the vehicle. The Code Enforcement Officer may immediately remove a vehicle from private property if it has been deemed a hazard.

Bicycle / Recreational Patrols
The Mokena Police Department assigns officers to Bicycle and All-Terrain Vehicle Patrols as a crime prevention and community policing tool. These patrols are seasonal and are utilized during peak periods in residential subdivisions, parks, along recreational trails and other public areas that are difficult to reach with a squad car. These types of patrols enhance rapport with the community and are effective in the prevention of vandalism, juvenile crime and trespassing.
Safety Programs

CHILD SAFETY SERVICES

Block Home
Residents who participate in this program provide a place that is safe for children to go when in need of help. The BLOCK HOME sign in a front window lets area children know that these homes provide help for them; when they are lost, in threat of harm or injured. For more information or to obtain an application, contact the Police Department at (708) 479-3912.

Child Identification / DNA Kits
The Mokena Police Department offers free Child Identification Kits to parents. These scientifically designed kits contain a DNA Isolation Card and a self-rolling ink strip for fingerprints. The Kit also contains sections for complete physical and medical information and can even hold a photograph of your child; all of which is maintained by the parents in case of emergency. These Kits provide an advanced, state of the art method for collecting and archiving a forensic quality DNA sample. Collecting a DNA sample and completing a Child ID Kit provides families with the opportunity to talk about child safety issues. Children who are knowledgeable are safer when faced with an unfamiliar situation. These Kits provide a tool for law enforcement officers to use when faced with locating or identifying a lost or missing child. Child Identification Kits are available at the Mokena Police Department.

Child Safety Seat Installation Program
The Mokena Police Department has several officers who are certified Child Passenger Safety Seat Technicians. These officers are specially trained to properly install car seats in most automobiles. This service is offered by appointment at the Mokena Police Department and is conducted in our enclosed facility, so weather conditions will not hamper our efforts to keep kids safe while riding in vehicles. Parents will gain valuable knowledge from these technicians on proper installation of child safety seats and seat belt systems. We encourage our residents to take advantage of this program by calling to schedule your appointment today at (708) 479-3912.

Curfew
Curfew restrictions within the Village of Mokena apply to any person less than eighteen (18) years of age. Curfew restriction are as follows:

- Friday & Saturday—Between 12:01am & 6am
- Sunday to Thursday—9:30pm to 6am

These restrictions do not apply to those persons accompanied by a parent, legal guardian or other responsible companion of at least eighteen (18) years of age or those persons who are engaged in a business or occupation which the laws of the State of Illinois authorize them to perform.
Safety Programs

CHILD SAFETY SERVICES (continued)

D.A.R.E. Project D.A.R.E. (Drug Abuse Resistance Education) is conducted in area public and parochial schools at the fifth grade levels. This program, which has won international acclaim, began as a joint effort between the Los Angeles Police Department and the Los Angeles Unified School District.

Students are given lessons in a classroom setting by uniformed Mokena Police Officers on how to act in their own best interest when faced with high-risk, low-gain choices and to resist peer pressure and other influences in making their personal choices regarding tobacco smoking, tobacco advertising, drug abuse, inhalants, alcohol consumption, health, social networking, and bullying. The D.A.R.E. curriculum culminates with a high-energy graduation ceremony that includes individual student awards for personal essays regarding their D.A.R.E. experience.

Stay Informed with CityProtect

For many reasons, being aware of what’s going on around you in Mokena is important! And being aware is easier than ever before thanks to a crime mapping tool available through the Mokena Police Department.

CityProtect is a web-based software program that uses icons to identify crimes, such as burglary or disorderly conduct, and superimposes them on a Google map to show the general area where the incident occurred.

Information about incidents is streamed in “almost” real time for public viewing. The program can be readily accessed from the “How Do I?” tab of the Village of Mokena website (www.mokena.org).

In attrition to keeping you informed, the mapped information also helps your police officers with criminal analysis. As a resident, you can also use the site for other reasons, such as submitting crime tips or finding information about registered sex offenders.

Interested in receiving regular updates on police activity in the Mokena area? Just click on the “Sign up for Incident Updates” link in the upper left-hand corner of the CityProtect home page where you can register and select your subscription options.
Safety Programs

PARKING

Parking for Persons with Disabilities
Residents who suffer from a disability can obtain a Persons with Disabilities Parking Placard. Temporary Parking Placards are issued by the Mokena Police Department, which Permanent Parking Placards are issued by the Illinois Secretary of State’s Office. Vehicles properly displaying a Disability Parking Placard may park in spaces reserved for persons with disabilities in and out of the Village. Applications and additional information regarding this program are available at the Mokena Police Department, Mokena Village Hall, at local doctors’ offices, or on the Village’s website, www.mokena.org.

Winter Parking Regulations
The Mokena Police and Public Works Departments have worked together to develop strategies to have vehicles parked along Village streets moved during snow plowing operations. When cars are parked along the streets during snow removal, plows must weave around them, creating a potentially hazardous situation. It is necessary for the snow plow crews to remove snow curb-to-curb so that curbside inlets can be cleared. This allows the streets to drain properly and limits the build up of snow and ice.

An amendment to the Ordinance adopted by the Village Board makes it unlawful to park a vehicle on any Village street at any time the snow on the street exceeds a depth of 2”. This parking restriction remains in effect until snow plowing operations are completed. Mokena residents should be aware that when a snowfall occurs during overnight hours our Ordinance makes it the vehicle owner or driver’s responsibility to move the vehicle from the street by the time the snow has reached a depth of 2”.

Residents are also reminded that it continues to be unlawful for a person, while removing snow from a private driveway or sidewalk, to deposit the snow into the street or in a manner that would obstruct the free flow of vehicle or pedestrian traffic.

Questions regarding this Ordinance may be directed to the Mokena Police Department at (708) 479-3912, Monday through Friday.
Safety Programs

RAPID RECOVERY PROGRAM
Electronic Technology to Locate Missing Persons

The Mokena Police Department and Emergency Services and Disaster Agency (ESDA) have joined forces with Care Trak Incorporated to provide a life-saving system to locate missing individuals who may be affected by Alzheimer’s disease, Autism, Down Syndrome or other neurological disorders. This system has proven itself to be reliable, practical and affordable.

Rapid Recovery participants wear personalized wrist bands that emit a tracking signal 24 hours a day, seven days a week. When a caregiver notifies the Mokena Police Department that a person is missing, officers will respond to the residence with the mobile tracking system.

The Rapid Recovery wrist band, about the size of a wrist watch, is a highly water resistant one ounce battery operated wrist transmitter which emits an automatic tracking signal every second, 24 hours a day. The signal can be tracked on the ground, in a vehicle, or from an aircraft.

Because each wrist band has a unique radio frequency, the Mokena Police Department’s Rapid Recovery Search Team can be better equipped to facilitate a successful search and potentially locate the person who has wandered away from home.

Contact the Mokena Police Department (Crime Prevention Officer) to schedule an appointment to learn more about the Rapid Recovery Program. To be accepted, caregivers must abide by and sign program terms and conditions that require constant supervised in-home care of the participant.

RESIDENT SAFETY SERVICES

Bicycle Registration
Bicycle owners are encouraged to register their bikes with the Police Department. This is done by engraving an Identification Number on the bicycle frame. The Police Department keeps a cross index system of these numbers should the bicycle be stolen and/or recovered.

Neighborhood Watch
The Police Department will assist any neighborhood interested in preventing crime in their area by developing a Neighborhood Watch Program. In conjunction, the Police Department also conducts Operation ID. This program encourages residents to engrave their valuable items; such as TV’s, video player/recorders, etc. with the owner’s Illinois Driver’s License number for identification. The Police Department provides the use of an engraving tool, free of charge.
Safety Programs

RESIDENT SAFETY SERVICES (continued)

**Vacation Watch**
All Village residents are urged to use the Vacation Watch Program when they will be away from their residences for vacation periods. Residents who use the program will receive valuable tips on how to minimize the chances that their home will be burglarized or vandalized during their absence. Contact the Mokena Police Department at (708) 479-3912.

**Warning Sirens**
Mokena ESDA maintains and operates warning sirens located throughout the Village to provide warning to residents in the event of any of a number of emergencies. These sirens are tested the first Tuesday of each month at 10am. The sirens use two different signals.

- The first signal consists of a three minute steady blast. This signal is used to notify residents of an actual or imminent emergency. Although it may be used for a number of different emergencies, it is most commonly used to warn of a sighting of a funnel cloud or tornado in the area.
- The second signal consists of a three minute up-and-down blast. This signal is used solely for an actual or imminent national emergency, and has no other purpose or meaning.

**PLEASE DO NOT CALL THE POLICE OR FIRE DEPARTMENTS TO QUESTION THE SIREN MEANINGS.**

In the event of an emergency, upon hearing either of these signals, residents should seek shelter in their home or place of business and tune to one of Mokena’s emergency information stations—WJOL, 1340 AM or WILL, 96.7 FM. Residents are urged **NOT TO CALL 9-1-1** to find out why the sirens are sounding. Doing so prevents emergency calls from being answered. Call 9-1-1 only if there is an emergency. In addition to the warning sirens, the Village of Mokena can alert residents by an emergency cable television override system and through the use of a telephone based automated notification system. Residents should be alert for emergency information from these sources as well.
Utility Billing

Utility bills are mailed on the last business day of every month and due on the 15th or the following Monday if the 15th falls on a weekend. The following charges will appear on the bills (rates effective as of July 1, 2019):

<table>
<thead>
<tr>
<th>Service</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Water</td>
<td>$7.62 per 1,000 gallons</td>
</tr>
<tr>
<td>Sewer</td>
<td>$4.25 per 1,000 gallons</td>
</tr>
<tr>
<td>Total</td>
<td>$11.87 per 1,000 gallons</td>
</tr>
</tbody>
</table>

Water/Sewer Charge
If water consumption for the month equals 10,000 gallons, multiplying 10 x $11.87 ($118.70) would equal the water/sewer portion of your bill.

Refuse Fee
Your bill will also include a monthly refuse charge. Rates are listed below (rates effective as of July 1, 2019):

<table>
<thead>
<tr>
<th>Service</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Single Family</td>
<td>$19.33</td>
</tr>
<tr>
<td>Townhome/Condo</td>
<td>$17.21</td>
</tr>
<tr>
<td>Apartment</td>
<td>$13.33</td>
</tr>
</tbody>
</table>

Residents 65 years and older are allowed a senior discount of $.86 on the refuse portion of their monthly bill. To receive this discount, seniors must provide proof of age and complete a senior discount application. Senior rates are listed below.

<table>
<thead>
<tr>
<th>Service</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Single Family</td>
<td>$18.47</td>
</tr>
<tr>
<td>Townhome/Condo</td>
<td>$16.35</td>
</tr>
</tbody>
</table>

Facility Fee
A facility charge is also included which is based on the size of the meter installed. This charge is to defray the costs of debt service and/or capital outlay incurred by the Village in the operation of the water distribution system.

Estimated Bills
The Village’s meter readers attempt to get readings from all meters on a monthly basis, but sometimes it is not possible and the bill must be estimated. The most common reasons for not getting a reading are the following: a broken meter, a short in the meter wire, locked gate, inclement weather, and dogs left outside in the yard when no one is home.

When these situations occur, the Village must estimate the resident’s bill. The utility billing program estimates a bill based on an average of the past 24 months of consumption. If you have not been in your home for 24 months, then it is based on the number of months you have lived in your home.

When you receive an estimated bill, it is very important that you call the Water Department at (708) 479-3926 to schedule a time to correct the situation. If the meter is broken or a short has occurred in the meter wire, the Water Department will need access to the meter (in the area of the Read-o-Matic (“ROM”). If the gate to a fenced area is kept locked, the Water Department will relocate the ROM attached to the outside of the house to another area.

How do you know if your bill is estimated? You will note that the letters EST appear next to the amount of water used on the bill. Also, if you look on the back of your water bill, there is a definition of each code appearing on your water bill. The letters EST mean that you have received an estimated bill and should contact the Water Department immediately.

For further information, please call the Village Hall at (708) 479-3900.
Utility Billing Electronic Notification
Rather than receive your monthly utility bill by mail, you have the option to go paperless and receive a utility billing electronic notification. You will receive an email when your new billing details are available to be viewed.

To take advantage of this option, simply follow the steps below:
1. Click the “Utility Bill Payment” button located on the left side of our home page at www.mokena.org.
2. Log in to your account (if you have not previously requested access to your account, you will need to do so first).
3. Click the “e-billing” tab.
4. Check the box next to your utility account number to activate the notification process.
5. Click “Finished”.

As a caution, keep in mind that it will be your responsibility to contact us should your e-mail address change for any reason. Electronic notification is an “either/or” choice, so should you choose to utilize this new option, the standard paper invoice sent to you previously via U.S. Mail will no longer be sent. That’s why it’s essential that you remain vigilant and keep your e-mail address current.

Have any unanswered questions regarding electronic notification? Feel free to give us a call at (708) 479-3900.

Utility Payment Locations

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Hours</th>
<th>Payment Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>Village Hall</td>
<td>11004 Carpenter Street</td>
<td>Monday—Friday 8:30am - 5pm</td>
<td>Cash, Check, VISA, MC, Discover</td>
</tr>
<tr>
<td>Police Department</td>
<td>10907 Front Street</td>
<td>Monday—Friday 8:30am—5pm</td>
<td>Cash, Check, VISA, MC, Discover</td>
</tr>
</tbody>
</table>

Utility Payment Options

Credit Card by Phone
Make your Utility Bill payment by calling us at (708) 479-3900 and using your Visa, MasterCard, or Discover credit or debit card. Please have your Utility Bill account number and credit card information ready. We do not store your card information for future payments. We are unable to take checks by phone.

Continued on next page…
**Automatic Payment Withdrawal**

Automatic payment withdrawal from your checking account is available for your Utility Bill. Payments are automatically withdrawn from your checking account on the due date (which also eliminates any penalty fees). You will still receive a monthly statement so you will know how the amount being deducted from your checking account.

If you would like to sign up for this service, please call the Village Hall at (708) 479-3900 and request a form, or print the form from www.mokena.org (under the Residents tab > Water Information > Automatic Payment Withdrawal Form). Return the form with a voided check to the Village Hall. Payment withdrawal will begin the following month. Your monthly statement will show the phrase *BANK PMT* in the space provided for “net amount”.

**Online Utility Bill Payment**

Take advantage of our popular online utility payment program. Residents can view their account activity, make a one-time payment using a check or credit card, or by setting up automatic monthly payment with a credit card.

To request an account, visit www.mokena.org, click on “Utility Bill Payment” (blue water drop) on the left, and follow the prompts.

If you have any questions about setting up Automatic Payment Withdrawal or Online Utility Bill Payment, please call the Administrative office at (708) 479-3900.

**Leaks**

One thing that can save a considerable amount of money is repairing water leaks within your home no matter how small they might be. Unseen or unfixed, they can drip hundreds, even thousands, of gallons of water wastefully down the drain. A little detective work several times a year can catch these water thieves in the act and put them out of circulation.

Know where your master water supply valve is in your home. If you have a plumbing leak in the house, you will need to know in a hurry. The most likely location is where the water supply pipe enters your home.

**Checking for Water Leaks**

After each thirty day billing period, the water department often receives many inquiries regarding water consumption from water users. Many of these calls are generated by leaking or malfunctioning plumbing. It is the responsibility of each and every water user to make sure they do not have any leaks in their water system.
Faucets
Most leaks result from worn washers in household faucets and showerheads. These faucets, as well as seldom-used taps in the basement or storage rooms, should be checked periodically. Faucet leaks are usually caused by worn washers or “O” rings (for washerless faucets). Repairing faucet leaks is easy. All you have to do is turn off the water supply line to that faucet, replace the washer and turn on the line again. Any good do-it-yourself book will offer advice on this simple task. If you’re not a do-it-yourselfer, have the work done by someone who knows how to do the job.

Outside Taps
Check the outside taps for leaking water, particularly during the summer sprinkling season. A hose mistakenly left dripping away in the grass or garden can waste thousands of gallons of water over the course of a summer. Remember to tightly close outside faucets every time you shut off the water.

Toilets
The toilet is one of the most common water wasters, but its leaks tend to be less noticeable than faucet leaks. To determine if your toilet is leaking, look at the toilet bowl after the tank has stopped filling. If water is still running into the bowl or if water can be heard running, your toilet is leaking.

Most toilet leaks occur at the overflow pipe or at the plunger ball inside the tank. To locate a toilet leak, take the tank lid off and flush. The water level should come up to about a half inch or so below the overflow pipe. Adjust the float level control screw, if necessary, so the valve shuts off the water at that level. If the valve itself is leaking, you may need a plumber to fix it.

Although water may not be seen or heard running, your toilet may have a silent leak. To test for a silent leak, drop a little food coloring into the tank. DO NOT FLUSH. Wait for about 10 minutes. If the food coloring appears in the toilet bowl, your toilet has a silent leak. It is probably located in or around the plunger ball or flapper valve at the bottom of the tank. These leaks are also easy to fix with parts from your hardware store.

If you have questions about leaks, please contact the Public Works Department at (708) 479-3926.

Deduct Meters
A deduct meter measures certain water not discharging into the sanitary sewer system. This may include water used for lawn sprinkling systems, outside hose connections, or spigots for filling swimming pools, depending on how the meter was installed.

Deduct meters are optional, and may be installed to measure all or just a portion of the water used outside of your home. PLEASE CHECK WITH YOUR PLUMBER to confirm the deduct meter is installed to reflect your needs for outside water usage, otherwise you will be charged the full amount of water and sewer usage, both outside and inside your home.

Continued on the next page...
There shall be no permanent or temporary water piping system from the deduct meter to any interior water outlet. The measurement of the deduct meter shall be deducted from the consumer’s sewer usage based upon the reading of the primary water meter. See example below for further explanation:

<table>
<thead>
<tr>
<th>Water</th>
<th>Usage/Gallons</th>
<th>Cost of Water</th>
<th>Cost of Sewer</th>
<th>Total Water/Sewer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Inside</td>
<td>6,000</td>
<td>$45.72</td>
<td>$25.50</td>
<td>$71.22</td>
</tr>
<tr>
<td>Outside</td>
<td>4,000</td>
<td>$30.48</td>
<td>$17.00</td>
<td>$47.48</td>
</tr>
<tr>
<td>Total W/S</td>
<td>10,000</td>
<td>$76.20</td>
<td>$42.50</td>
<td>$118.70</td>
</tr>
<tr>
<td>Total W/S with Deduct Meter</td>
<td>4,000</td>
<td>-17.00</td>
<td>101.70</td>
<td></td>
</tr>
</tbody>
</table>

It is the responsibility of the applicant to arrange for the installation of the deduct meter by a plumber licensed by the State of Illinois. All such plumbers must also be fully bonded and licensed as a contractor by the Village.

Once the deduct meter is installed, the applicant must contact the Water Department at (708) 479-3926 to schedule an inspection and sealing of the actual deduct meter. Deduct water meters must be installed similar to regular water meters including the installation of a 1/2” conduit, complete with pull wire between the water meter and the outside meter readout. This conduit should terminate at a point in the outside wall that is next to the existing meter readout.

The outside meter readout will then be installed and the deduct meter will be put into service.

The deduct meter must be installed after the main water meter. Both water meters should be located in the same area.

The Village retains the right to inspect and test any deduct meter as needed to verify compliance with all regulations. Inspections of deduct meters may be conducted annually at the discretion of the Public Works Department. Violation of any water and sewer ordinance may result in the nullification of the deduct meter readings and removal of the deduct meter.

Water deduct meters are provided by the Village. There are fees for the meter and permit to install the meter, and they are charged depending on meter size. Please call Community Development at (708) 479-3900 with questions or for current pricing on deduct meters.

**Lawn Sprinkling Regulations**
The Village of Mokena continually monitors and assesses its outdoor watering program for lawn sprinkling. The program we have in place is one of the most comprehensive in the South Suburbs, making Mokena a leader in pro-active customer service. With your help and cooperation, the program should allow you and your neighbors to water your lawns with moderation throughout the summer. We are confident that this program will continue to succeed and that Mokena residents will rec-
ognize the need to work together should we experience a hot, dry summer. The sprinkling program is easy to understand, utilizing a “zone” format which is further defined below. Questions regarding the zone program may be directed to (708) 479-3926.

For easy zone identification, signs will be posted throughout the Village, which will be color coded in Green, Yellow, Orange, or Red. You can also find the zone currently in effect by:

- Tuning into Cable Channel 6
- Logging onto Village website www.mokena.org
- Calling the Village Hall at (708) 479-3900 (an automated voice message is available after normal business hours)

Please see page 22 for specific watering zone information.

New Lawn Installation
Are you installing sod or planting seed this summer? If so, contact the Community Development Department for a Temporary Sprinkling permit. This no-fee permit will allow you to sprinkle on both odd and even days, 7am–11am and 7pm-11pm for a period of 28 days. By the time the permit expires and you’re back to normal watering regulations, your new sod or seed will have had the needed time to germinate and root for a healthy lawn. Should the zone change from Green to Yellow during your 28 day permit, you may continue to sprinkle every day as allowed per the permit until it expires. Keep in mind that permits will not be issued during Yellow, Orange or Red zones so call us at (708) 479-3926 to verify the current sprinkling zone prior to installation of your lawn. Residents replacing/repairing lawns will be asked to provide documentation such as a contract from a landscaper or receipt for seed or sod when applying for a temporary sprinkling permit. Documentation will not be required for owners of new construction that have been issued a landscape permit.

Going on Vacation?
Should you leave on vacation and set your lawn sprinkling system for the Green Zone, have a neighbor or friend change the setting for you if the zone changes to Yellow, Orange or Red. If conditions warrant a Yellow or Orange Zone or there is a system mechanical failure and the Red Zone Tier 1 or Tier 2 is instituted while you are on vacation, you risk being ticketed for a violation.
1. The **GREEN** Zone
   Odd/Even—7am-11am, 7pm-11pm
This is the normal outdoor watering regulation that is in place from May 15th through September 15th. Outdoor lawn sprinkling will be allowed on an odd/even basis, between the hours of 7am to 11am and 7pm to 11pm. Residents with odd numbered addresses may water their lawn on odd numbered days of the month and residents with even numbered addresses may water their lawn on even numbered days of the month.

2. The **YELLOW** Zone
   Reduce by 1/3
The is the next level of outdoor water regulation. The Yellow Zone requests cooperation from the entire community to voluntarily reduce outdoor water by 1/3 until conditions improve. A Yellow Zone will be implemented when:
- Continual hot, dry weather conditions exist, and;
- Daily consumption trends upward reducing necessary water system storage reserves and;
- Forecasted weather conditions are likely to continue or worsen

If a Yellow Zone is implemented, we all need to react quickly by skipping our next regularly scheduled watering time. Conservation is the key! Residents will be allowed to water during normal times without actual restrictions. However, we are urging residents to voluntarily conserve water during a Yellow Zone.

In order for the Yellow Zone to succeed (and to avoid entering into mandatory restrictions) a 1/3 reduction in outdoor water consumption is needed to allow the water system to recover. Therefore, talk to your friends and neighbors and encourage them to cooperate by reducing their outdoor watering by 1/3 if the Yellow Zone is implemented. When the Yellow Zone is in effect, we all need to work together to quickly reduce outdoor water consumption by 1/3. If we can accomplish this goal, no further restrictions should be required.

3. The **ORANGE** Zone
   Odd/Even-7am-11am ONLY
The Orange Zone is our Tier 1 mandatory outdoor watering restriction. Should we experience a hot, dry summer and the Yellow Zone does not reduce outdoor watering by 33% we may be required to implement this restriction.

The Orange Zone will allow outdoor watering in the morning only between the hours of 7am and 11am on an odd/even basis.

No evening sprinkling will be allowed in this zone.

4. The **RED** Zone
   One Day
The Red Zone consists of Tiers 2 & 3 outdoor watering restrictions. The Red Zone will be put into effect in the event of emergencies which require a major decrease in outdoor water usage. The Red Zone tiers are defined below:
- **Tier 2**: Will allow outdoor watering of lawns one day per week, Monday or Tuesday, on odd/even days based on your address, 7am-11am and 7pm-11pm
- **Tier 3**: Total outdoor watering ban in the event of a water system failure.
Water Conservation

Aerators
An aerator is a simple device that mixes air with water from your faucet. The air cuts the flow so you use less water. It also keeps the water from splashing so much in the sink.

You can buy aerators at most hardware or plumbing supply stores for a few dollars, but first check your faucet to be sure it has a screw thread on either the inside or outside of its mouth. If it doesn’t, there’s a device called a “universal faucet adapter” that you’ll need. If your faucet already has some sort of attachment on it, unscrew that first. If you need a pair of pliers to loosen it, wrap a couple of layers of masking tape around the faucet and aerator so you don’t scratch them.

Depending on whether your tap is threaded for inside or outside appliances, you may have to remove a washer that’s included with the new aerator. In other words, if it doesn’t screw on with the washer in place, take the washer off.

Showerheads
Water saving showerheads cut the average flow from about 4.5 gallons per minute to as little as 1.25 gallons per minute. In fact, any showerhead manufactured in the United States is now required by law to release no more than 3.2 gallons per minute.

Water saving showerheads cost about $10. In order to install one you’ll probably need an 8” pipe wrench to unscrew your present showerhead. You should also have some 1/2” pipe thread seal tape or pipe thread compound, which is available at most hardware stores.

Wrap the connection point of the old showerhead with a couple of layers of masking tape to protect the finish from your wrench’s teeth. Unscrew the old showerhead. If the pipe ends in a ball-shaped fitting, you’ll have to replace it too, or buy a ball-fitting adapter from the hardware store. Wrap thread seal tape or spread compound over the pipe threads, screw the new head on (be sure to cover with masking tape also) and tighten it with the wrench.

Visit [www.mokena.org/waterconservation](http://www.mokena.org/waterconservation) for tips on conserving water.
**Building Requirements**
The Village of Mokena Property Maintenance Code requires that all properties be kept in an orderly, clean and safe condition. Weeds and grass are to be kept cut, rubbish and debris properly disposed of, vehicles and other mechanical equipment must be maintained in working order and properly stored. When you make improvements to your property, be sure you use a contractor registered by the Village to do the work. Please contact the Department of Community Development at (708) 479-3900.

**House Numbers**
Village code requires that address numbers be affixed to every building and located so that they are visible and easily read from the street. In the event the Police or Fire Department have to respond to an emergency situation, every second counts and valuable time can be lost searching for your house if address numbers are not clearly visible. Numbers should be at least 4” tall and a minimum of 1/2” thick. House addresses are assigned upon issuance of building permits for those residing within the Village limits.

**Driveways**
Residential driveways may not be any wider than the width of the garage for which it serves, except for the installation of a circular drive. Permission to widen a driveway beyond the width of a garage is only granted by the Zoning Board of Appeals by way of a variation.

**Grading**
Final grading of homes is in accordance with engineering plans approved by the Village. It is unlawful to change any grading by adding or removing fill without first providing a grading plan that can be reviewed by the Village Engineer. Only after the grading plan is approved can any work be done. This applies to both new and existing construction. A post landscape survey is required after final landscaping has been completed on new construction.

**Building Codes for Village of Mokena**

- 2018 International Building Code
- 2018 International Residential Code
- 2017 National Electric Code
- Illinois State Plumbing Code
- 2018 International Mechanical Code
- 2018 Illinois Energy Conservation Code (Climate Zone 5)
- 2018 Illinois Accessibility Code

*All work shall also comply with any adopted amendments to the code*
Building Department

HOURS OF CONSTRUCTION & DELIVERY OF MATERIALS
Monday thru Friday: 7am—7:30pm or sundown (whichever comes later)
Saturday: 7am—5pm
Sunday: None

Building Permits
Village of Mokena ordinance requires that a building permit be obtained for ALL new construction and remodeling. This includes fences, decks, pools and sheds. Below is a list of some items that are required to have a building permit. For a complete list, please visit www.mokena.org.

<table>
<thead>
<tr>
<th>Building Permit—FEE REQUIRED</th>
<th>Building Permit—NO FEE REQUIRED</th>
</tr>
</thead>
<tbody>
<tr>
<td>Building additions and remodeling</td>
<td>Non-structural replacement of roof or shingles</td>
</tr>
<tr>
<td>Attached or detached garages</td>
<td>Replacing hot water heater, water softener or other existing fixture</td>
</tr>
<tr>
<td>Tool or storage sheds</td>
<td>Replacing existing electric fixtures</td>
</tr>
<tr>
<td>Swimming pools—above or in-ground</td>
<td>Replacing windows with same size windows</td>
</tr>
<tr>
<td>Installation of central air conditioning</td>
<td>Replacing gutters or siding</td>
</tr>
<tr>
<td>Fences and decks</td>
<td>Demolition of structure</td>
</tr>
<tr>
<td>Driveway and sidewalk replacement, patio &amp; paver brick</td>
<td>Temporary pools</td>
</tr>
<tr>
<td>Structural repairs to roof</td>
<td>Seal coat driveway</td>
</tr>
<tr>
<td>Alterations to plumbing or electric systems</td>
<td>POD’s—Temporary storage bins</td>
</tr>
<tr>
<td>Installation of fireplace or wood burning stove</td>
<td>Replacing doors/garage doors with same size</td>
</tr>
<tr>
<td>Landscaping</td>
<td></td>
</tr>
<tr>
<td>Lawn sprinkler system</td>
<td></td>
</tr>
<tr>
<td>Hot tubs</td>
<td></td>
</tr>
<tr>
<td>Retaining walls</td>
<td></td>
</tr>
</tbody>
</table>
Before you dig… Call J.U.L.I.E

What is J.U.L.I.E.?
J.U.L.I.E. is a not-for-profit corporation that provides contractor/excavators, homeowners and others who may be disturbing the earth with a single toll-free number to call for the locating and marking of underground utilities. J.U.L.I.E. is not a utility, nor do they own utilities or locate underground utilities. J.U.L.I.E. is a message handling service which receives location requests from persons excavating, and then sends these requests to J.U.L.I.E. members who have utilities in the area of excavation.

When do I use J.U.L.I.E.?
If you are proposing any digging activity—i.e. putting up a fence, planting a garden or shrubbery, building a storage shed, deck or foundation, etc. J.U.L.I.E. will notify the owners and/or operators of underground utilities who are J.U.L.I.E. members of the planned digging.

How do I use the J.U.L.I.E. system?
When you call, be prepared to give the J.U.L.I.E. operator the following information:
- County and City
- Address and description of the project
- The date and time the work will begin
- Your name, address and phone number

The operator will:
- Repeat the information back to you for verification
- Read you the J.U.L.I.E. dig number which proves you called
- Read you a list of J.U.L.I.E. member utility companies who will be sent this information
- Tell you that you’re responsible to search the area for the utilities of others and notify them on your own

At least two business days before you start to dig, a representative from the appropriate J.U.L.I.E. member companies will respond and mark the locations of any underground utilities in the area where the digging is to take place. The following colors will be used for marking underground utility locations.
- Yellow—Gas, oil or petroleum
- Red—Electric
- Orange—Communication, telephone, cable TV
- Blue—Potable Water
- Green—Sewer

Remember for your own protection, as well as the protection of underground utilities, call J.U.L.I.E. at (800) 892-0123 or 811 at least 48 hours before you dig.
Adopt-a-Roadway
The Adopt-a-Roadway program is a joint effort to contribute toward the goal of maintaining litter free streets and roadways, and has been set into motion with much success. Organizations currently maintaining roadways are as follows:

<table>
<thead>
<tr>
<th>Roadway #</th>
<th>Road</th>
<th>Location</th>
<th>Sponsor</th>
</tr>
</thead>
<tbody>
<tr>
<td>#1</td>
<td>Wolf Road</td>
<td>187th St to Kluth Dr</td>
<td>St. Mary’s Knights of Columbus</td>
</tr>
<tr>
<td>#2</td>
<td>Front Street</td>
<td></td>
<td>Boy Scout Troop 40</td>
</tr>
<tr>
<td>#3</td>
<td>195th Street</td>
<td>Wolf Rd to Townline Rd</td>
<td>Available</td>
</tr>
<tr>
<td>#4</td>
<td>LaPorte Road</td>
<td>LaGrange Rd to Kirkstone Way</td>
<td>Boy Scout Troop 725</td>
</tr>
<tr>
<td>#5</td>
<td>LaPorte Road</td>
<td>Green Meadows Pkwy to Wolf Road</td>
<td>Mokena Girl Scouts</td>
</tr>
<tr>
<td>#6 &amp; #7</td>
<td>Schoolhouse Road</td>
<td>191st St to LaPorte Road</td>
<td>Mokena Women’s Club</td>
</tr>
<tr>
<td>#8</td>
<td>Townline Road</td>
<td>Francis Rd to Duchess Ave</td>
<td>The Ivy League</td>
</tr>
<tr>
<td>#9</td>
<td>Everett Lane</td>
<td>191st St to Manchester Dr</td>
<td>Hearne &amp; Associates CPA</td>
</tr>
<tr>
<td>#10</td>
<td>LaGrange Road</td>
<td>191st St to I-80</td>
<td>Available</td>
</tr>
</tbody>
</table>

Signs have been posted on these roads identifying the groups responsible for maintaining them. The roads are cleaned four times a year between Spring and Fall. Local businesses and organizations eager to participate in this great “Keep Mokena Beautiful” program, can contact Richard Massey, Code Enforcement Officer at (708) 479-3900 for an application.

 Beautification Awards
In 1997, the Environmental Commission initiated a Beautification Awards Program, which is now sponsored by the Community Affairs Commission. This program acknowledges residences and businesses that display their pride through good planning and the care and maintenance of their property.

Judges can be identified by their name tag and “Beautification Award Judge” placard in their car window. All residences and businesses are eligible. No registration is necessary or accepted. Professional landscaping does not provide an edge over the do-it-yourselfer. Judges will review their assigned areas twice during the summer months. Winners will be selected and invited to a special awards ceremony in the fall. Each winner will receive a lawn plaque and a certificate of appreciation from the Mayor. Residents interested in volunteering to be a judge may call (708) 479-3900.

Clean-Up Day
In April 1991, Clean-Up Day was introduced by the Environmental Commission (which is now known as the Community Affairs Commission) as a way to inspire each and every resident to show pride in their community. Residents volunteer their time to join in a one day blitz to remove trash and debris from various roadways and open spaces within the Village. The event grows in scope and popularity each year. In recent years, over 200 volunteers have participated in Clean-Up Day.

Bring a pair of work gloves. Garbage bags will be provided. Trucks from Public Works Department are used to collect and dispose of the bagged refuse. Afterwards, volunteers are treated to a complimentary lunch of hot dogs, chips and pop.
Waste Disposal

The Mokena Board of Trustees approved a uniform container recycling and trash collection program offered by the Village’s solid waste disposal provider, NuWay Disposal.

Under this program, each single family home and townhome unit is assigned a uniform 96 gallon container with wheels for trash (brown) and a uniform 64 gallon container with wheels for recyclable materials (green). Both containers have lids to prevent wind from blowing trash and recyclable materials throughout the community while the containers are waiting to be emptied by NuWay.

Refuse is collected EVERY Tuesday and Recyclables are collected EVERY OTHER Tuesday
Visit www.mokena.org to print a calendar of pickup dates

Below are some FAQ’s regarding Mokena’s refuse service:

Q. *When and how are carts delivered?*
A. NuWay will drop off carts for newly constructed homes within 30 days after registering for a utility account. To eliminate confusion over ownership in townhome areas, the carts will be dropped off near your garage. Carts will be dropped off at the curb for single family homeowners. All containers will be pre-marked with serial numbers and documented for each address by NuWay. We also request you record the serial number for your files.

Q. *How big are the carts?*
A. Each single family residence receives a 96 gallon brown refuse cart and a 64 gallon green recycling cart. Each cart will have an attached lid to help control the problem of blowing garbage and recycling materials and wheels for easy mobility.

Q. *What if my garbage cart is too big or my recycling cart is too small?*
A. There is no problem exchanging the carts for a size more suitable for your family. However, we ask that you use your carts for (60) days prior to changing the size. NuWay will only exchange carts once a year. We suggest continuing through a few pickup cycles to gain a true understanding of your family’s needs. Carts are available in 96, 64 and 35 gallon sizes.

Q. *What can I do if my garbage is more than the cart will hold?*
A. The 96 gallon cart is the biggest available. If you have extra garbage on occasion, you may place it in a container next to the cart and NuWay will pick up the excess. You can also rent or purchase a second cart from NuWay, if this is an ongoing problem. Call NuWay direct at (708) 479-9555.

Q. *Can I get an additional recycling cart?*
A. Recycling carts are available in three sizes. Residents received the middle size. If, after 60 days, you find this size to be either too big or small, NuWay will exchange it for a more appropriate size. Any overflow recycling may be placed in a paper bag next to your recycling cart. However, if the 96 gallon size is too small for your family, simply call NuWay at (708) 479-9555 for an additional cart. Every attempt will be made to deliver a new cart within 2 weeks.
Waste Disposal

Q. Where should I place my carts on pickup days?
A. Due to the automated truck, carts should be placed at least 2 feet from the curb (parkway side) and 4 feet away from permanent structures. Cart wheels should be closest to the house. To avoid confusion, detailed guidelines will be delivered with your cart. If you have any questions, you may call NuWay or the Village Hall.

Q. What if my cart breaks or is stolen?
A. NuWay is responsible for maintenance and replacement of the carts (except in the case of negligence). Each cart will have a serial number that will be recorded during delivery to help deter theft. We ask that you also record your cart number. If the cart is stolen, please report the theft to the police. Then call NuWay at (708) 479-9555, every attempt will be made to replace broken or missing carts within 2 weeks.

Q. Can I still put my address on the cart if I want to?
A. Yes, but we ask that you put in on the inside of the lid only.

Q. How much will this cost?
A. The monthly refuse cost for a single family home is $19.33, and the monthly townhome rate is $17.21 (rates effective July 1, 2019).

Q. Will there be any discounts for seniors?
A. Registered seniors will receive a discount of $.86 per month on the refuse portion of their utility bill.

Q. How do I know if I currently receive the senior discount?
A. Seniors can simply look at the refuse rate on their monthly bill. Seniors currently receiving the discount pay $18.47 for refuse on a single family home or $16.35 for a townhome (rates effective July 1, 2019).

Q. How can I apply for the senior discount?
A. In order to receive the discount one of the homeowners must be at least 65 years old. Discount forms are available at the Village Hall. Seniors may come in person or call (708) 479-3900 and request the form by mail. If you choose to return the form by mail, a copy of the senior’s drivers license must accompany the completed form.

Q. What if I already rent or own a cart from NuWay?
A. If you currently own or rent a cart, contact NuWay at (708) 479-9555 to explain the options available.

Q. Is there anything I should do to maintain my carts?
A. We suggest placing garbage in bags (preferably plastic) prior to depositing in carts and periodically rinsing residue from carts with a hose.

Q. What should I do with the carts if I move?
A. The serial number on each cart has been recorded with your address; therefore, if you move, please leave the carts with the house. If you are moving to a different address within Mokena, you will either receive new carts (new construction) or use the carts previously assigned to your new address (existing home). If you move out of the area and take the cart with you, NuWay will bill you for the cost of the cart.
Waste Disposal

Q. What are the benefits of this program?
A. Uniformity throughout the Village, a decrease in the amount of blowing or loose garbage and recycling, and a decrease in the cost of purchasing and replacing garbage and recycling containers.

If you have any questions or concerns that are not addressed, please feel free to contact the Village Hall at (708) 479-3900

Recycling
Q. What can I recycle?
• Glass—Clear, Brown, Green (bottled or jar form only). No window panes or light bulbs
• Plastic—Numbers 1-7 (excluding 6), such as 2 liter pop bottles, milk jugs, laundry detergent bottles. However, any plastics which depict 1 or 2 within the recycling triangle will be accepted. Recycling triangles are normally located on the bottom of the container
• Metals—Aluminum, tin, and steel cans will be accepted in the program
• Paper—Any paper product found in Sunday newspapers will be accepted. Glossy magazines and catalogs. These items can be co-mingled with newspapers.
• Chip Board—Includes cereal boxes and cookie/cracker boxes.
• Corrugated cardboard—includes brown boxes most commonly referred to as cardboard boxes. The boxes must be broken down and in bundles.
• Discarded junk mail

Q. How do I get a recycling container?
A. New residents will have a recycling cart delivered to their home by NuWay Disposal within 30 days after registering for a utility account.

Q. How do I prepare items for recycling?
A. Caps from both plastics and glass containers should be removed and placed in the regular garbage although rings can be left attached. Labels can be left on cans and bottles, as well as plastic jugs. Jars, bottles and cans should be rinsed out to avoid odors. Newspapers should be either bound with twine or placed in a brown paper grocery sack.

Q. What type of dwellings are included in the program?
A. All single family homes, condominiums, and townhomes which currently set garbage at the curb for pickup.
**Waste Disposal**

**Electronic Recycling**

Due to legislation passed in 2012 that banned certain electronic devices from landfills, Will County residents have had to utilize drop off facilities to dispose of their broken or outdated electronics.

Your Village Board has developed a pilot program with NuWay Disposal for curbside pickup. Mokena residents can schedule a pick-up for the electronic devices listed below:

<table>
<thead>
<tr>
<th>Items Banned from Illinois Landfills</th>
</tr>
</thead>
<tbody>
<tr>
<td>Televisions/monitors</td>
</tr>
<tr>
<td>Printers</td>
</tr>
<tr>
<td>Computers (desktop, laptop)</td>
</tr>
<tr>
<td>Electronic keyboards</td>
</tr>
</tbody>
</table>

Highlights of this new program include:

- Electronic devices will be picked up by appointment only on Tuesdays in conjunction with regular refuse collection. To schedule a pick-up, residents must call NuWay Disposal at (708) 479-9555. (*Unscheduled items will not be collected.*) Residents must place scheduled electronic items at the curb on their scheduled day, apart from refuse and recycling toters.
- A maximum of four (4) televisions and/or computer monitors per year per address are allowed.
- A minimum of three (3) covered electronic devices (excluding televisions and computer monitors) is required before scheduling a pick-up with NuWay.
- All single family residences, condominiums, townhomes, and apartments are charged $0.50 per month, which is included in the refuse portion of their Village utility bill.

If you have questions regarding an item’s eligibility to be recycled, or to schedule a pick-up, please call NuWay Disposal at (708) 479-9555.

**Household Hazardous Waste Collection**

The Will County Land Use Department sponsors a number of FREE Household Hazardous Waste Collection Events throughout the year including:

- Hazardous Household Waste
- Textile recycling
- Book collection

For recycling events or questions visit www.willcountygreen.com or call the Land Use Department at (815) 727-8834.
Waste Disposal

Yard Waste
Yard waste may be disposed by one of the following options:

- **Composting**

- **95 gallon toter**—Residents can rent a 95 gallon toter directly from NuWay Disposal (708) 479-9555. The rental charge includes not only the rental of the toter, but also the cost of collecting the yard waste, and is subject to change from year to year. Collection of yard waste is done weekly, on the same day as regular garbage collection.

  During the months of April through November the toter may be used for yard waste only. Residents may use the toter for regular garbage only during the months of December through March.

- **Paper bags with stickers**—Another option available to residents for yard waste disposal is the purchase of biodegradable paper bags available at local grocery, discount, and hardware stores. The price of the paper bags does not include collection costs; therefore each bag must display a yard waste sticker. Stickers may be purchased at Ace Hardware, Village Hall, Berkots, Jewel, and Brookhaven (please visit www.mokena.org for a more complete list of stores) at a cost of $2.60 each (subject to change). Collection is done weekly, on the same day as regular garbage collection (April through November).

  Branches placed in paper bags should be reduced in size to a length no greater than 3 feet. Bundles of branches should be tied with string or twine with a yard waste sticker attached, or in an approved yard waste toter.

  The only acceptable methods for having your yard waste collected weekly will be in the toter, landscape waste paper bags with a yard waste sticker, or bundles bound with string or twine and a yard waste sticker.

  Should a resident wish to have yard waste picked up by the waste hauler, a decision must be made regarding the pickup options. This initial information is designed to stimulate our residents to evaluate current needs and select an option which is best suited to their needs.

  Landscape waste is defined by the Environmental Protection Agency as grass or shrubbery cuttings, leaves, tree limbs and other materials accumulated as a result of the care of lawns, shrubbery, vines and trees.
Waste Disposal

**Leaf & Branch Pick-Up Program**
A long standing service provided free of charge by the Village of Mokena, the leaf and branch program is available to all residents within the corporate limits of Mokena.

Village crews pick up leaves, branches, twigs and limbs four times per year. Two pick-ups are made in the fall during the heavy leaf season; and 2 pick-ups are made during the spring. Grass clippings will not be picked up as part of this program (please see page 17 for methods to dispose of grass clippings).

Prior to receiving pick-ups, residents will be asked to place leaves in paper or plastic bags (maximum 55 gallon capacity) at the curb the day prior to pick-up. Any brand or type of bag can be used, and landscape stickers are not required for pick-up. Only limbs and branches will be picked up from the curb at this time, and should be placed in bundles no more than 3 feet in length.

Pick-up dates will be posted on cable channel 6, the Village’s website (www.mokena.org), your utility bill, after hours phone message, and various other publications prior to each season.

Residents are requested to schedule a pick-up a minimum of 24 hours in advance. Call (708) 479-3900 with your address and the number of bags and/or bundles to be picked up, or visit www.mokena.org to sign up online.

If you have any questions, regarding leaf/branch pick-up, please call (708) 479-3900.

**Pharmaceutical Take-Back Program**
Residents wishing to dispose of unwanted over-the-counter or prescription medications/pharmaceuticals may drop them off at:

  Mokena Police Department,
  10907 Front Street,
  Mokena, IL 60448

This service is available Monday through Friday, from 8:30 am to 5:00 pm.

**Junk Car Removal**
During Clean-Up Week, inoperable or abandoned vehicles will be towed away FREE of charge. Owners must turn in the vehicle title and keys to the Community Development Department prior to a tow being scheduled. Questions may be directed to Richard Massey, Code Enforcement Officer, at (708) 479-3900.
Directory

For a list of businesses and services within the Village of Mokena, please see the Business Directory on our website, www.mokena.org

Banks

<table>
<thead>
<tr>
<th>Bank</th>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chase Bank</td>
<td>11205 W. Lincoln Highway</td>
<td>(815) 464-9506</td>
</tr>
<tr>
<td>Fifth Third Bank</td>
<td>19201 S. LaGrange Road</td>
<td>(708) 479-4490</td>
</tr>
<tr>
<td>First Midwest Bank</td>
<td>11210 W. Lincoln Highway</td>
<td>(815) 806-9150</td>
</tr>
<tr>
<td>First Secure Bank &amp; Trust</td>
<td>19648 S. LaGrange Road</td>
<td>(708) 584-4801</td>
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<tr>
<td>FNBC Bank &amp; Trust</td>
<td>11100 Front Street</td>
<td>(708) 479-2185</td>
</tr>
<tr>
<td>LincolnWay Comm. Bank</td>
<td>19102 S. 88th Avenue</td>
<td>(708) 326-8300</td>
</tr>
<tr>
<td>Old Plank Trail Bank</td>
<td>20012 S. Wolf Road</td>
<td>(708) 478-4447</td>
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<tr>
<td>US Bank</td>
<td>11305 W. Lincoln Highway</td>
<td>(815) 277-4422</td>
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Chamber of Commerce 11104 Front St, Unit 1B (708) 479-2468 mokena.com

Churches

<table>
<thead>
<tr>
<th>Church</th>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
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<tbody>
<tr>
<td>Grace Fellowship</td>
<td>11049 W. LaPorte Road</td>
<td>(708) 479-0300</td>
<td>immanuelmokena.org</td>
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<tr>
<td>Immanuel Lutheran</td>
<td>10731 W. LaPorte Road</td>
<td>(708) 479-5600</td>
<td>marleychurch.org</td>
</tr>
<tr>
<td>Marley Community</td>
<td>12625 W. 187th Street</td>
<td>(815) 485-8587</td>
<td>marleychurch.org</td>
</tr>
<tr>
<td>Mokena Baptist</td>
<td>9960 W. 187th Street</td>
<td>(312) 350-2279</td>
<td>mokenaeaster.com</td>
</tr>
<tr>
<td>Parker Rd. Bible Church</td>
<td>18512 Parker Road</td>
<td>(815) 463-1125</td>
<td>prbchurch.org</td>
</tr>
<tr>
<td>St. Johns UCC Church</td>
<td>11100 Second Street</td>
<td>(708) 479-5123</td>
<td>stjohnsmokena.org</td>
</tr>
<tr>
<td>St. Mary’s Catholic</td>
<td>19515 S. 115th Avenue</td>
<td>(708) 326-9300</td>
<td>stmarymokena.org</td>
</tr>
<tr>
<td>United Methodist</td>
<td>10901 W. LaPorte Road</td>
<td>(708) 479-1110</td>
<td>umc.org</td>
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Civic/Charitable Groups

<table>
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<tr>
<th>Group</th>
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<tr>
<td>American Cancer Society</td>
<td></td>
<td>(708) 633-7770</td>
<td>cancer.org</td>
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<tr>
<td>Mokena Historical Society</td>
<td></td>
<td>(708) 479-3900</td>
<td>mokena.org</td>
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<tr>
<td>Mokena Knights of Columbus</td>
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<td>mokenaknights.org</td>
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<tr>
<td>Mokena Lions Club</td>
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<td>mokenalions.org</td>
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<tr>
<td>Mokena Seniors Club</td>
<td>Violet Tolsky</td>
<td>(708) 479-6760</td>
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<tr>
<td>Mokena Woman's Club</td>
<td>Kathy Voboril</td>
<td>(708) 751-0114</td>
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<tr>
<td>VFW Womens Auxiliary</td>
<td>19852 S. Wolf Road</td>
<td>(708) 479-5022</td>
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<tr>
<td>Wm. Martin VFW Post</td>
<td>19852 S. Wolf Road</td>
<td>(708) 479-5022</td>
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</tbody>
</table>
# Directory

## Elected Illinois State Officials

**Governor JB Pritzker**  
illinois.gov  
Office of the Governor  
100 W. Randolph, 16-100  
Chicago, IL 60601  
(312) 814-2121  
207 State House  
Springfield, IL 62706  
(217) 782-0244, TTY: (888) 261-3336

- **Senator Michael Hastings**  
  19th District  
  senatorhastings.com  
  813 School Road  
  Matteson, IL 60443  
  (708) 283-4125  
  118 Capitol Building  
  Springfield, IL 62706  
  (217) 782-9595

- **Senator Patrick Joyce**  
  40th District  
  senatorpatrickjoyce.com  
  270 Main Street  
  Park Forest, IL 60466  
  (708) 756-0882  
  108A Capitol Building  
  Springfield, IL 62706  
  (217) 782-7419

- **Representative Margo McDermed**  
  37th District  
  repmcdemermed.com  
  11032 W. Lincoln Highway  
  Frankfort, IL 60423  
  (815) 277-2079  
  204 N. Stratton Office Building  
  Springfield, IL 62706  
  (217) 782-0424

- **Representative Anthony DeLuca**  
  80th District  
  www.anthonydeluca.org  
  195 W. Joe Orr Road, Suite 201  
  Chicago Heights, IL 60411  
  (708) 754-7900  
  271-S Stratton Building  
  Springfield, IL 62706  
  (217) 782-1719

## Elected United States Officials

- **Senator Tammy Duckworth**  
  duckworth.senate.gov  
  230 S. Dearborn St, Suite 3900, Chicago, IL 60604  
  (312) 886-3506  
  8 S. Old State Capitol Plaza, Springfield, IL 62701  
  (217) 528-6124  
  524 Hart Senate Office Building, Washington, D.C. 20510  
  (202) 224-2854

- **Senator Dick Durbin**  
  durbin.senate.gov  
  230 S. Dearborn St, Suite 3892, Chicago, IL 60604  
  (312) 353-4952  
  525 S. 8th St, Springfield, IL 62703  
  (217) 492-4062  
  711 Hart Senate Office Building, Washington, D.C. 20510  
  (202) 224-2152
Elected United States Officials (continued)
Congressman Bobby Rush
1st Congressional District
rush.house.gov
3235 W. 147th Street 2188 Rayburn House Office Building
Midlothian, IL 60445 Washington, DC 20515
(708) 385-9550 (202) 225-4372

Fire Protection Districts
Mokena 19853 S. Wolf Road (708) 479-5371 mokenafire.org
Frankfort 333 Nebraska Street (815) 469-1700 frankfortfire.org
New Lenox 261 E. Maple Street (815) 463-4500 nlfire.com

Frankfort Township
11000 W. Lincoln Hwy.
Frankfort, IL 60423
frankforttownship.com

General Office Food Pantry Tax Assessor
Senior Services Donations accepted Joseph Kral
8am to 4pm Mon-Fri
(815) 469-4907 (815) 806-2761 (815) 464-3180

Road District 9940 W. LaPorte Road, Frankfort, IL 60423 (708) 479-9673

Hospitals
Silver Cross Hospital Franciscan St. James Hospital
1900 Silver Cross Boulevard 20201 S. Crawford Avenue
New Lenox, 60451 Olympia Fields, 60461
(815) 300-1100 (708) 747-4000
silvercross.org stjameshospital.org

Palos Community Presence St. Joseph Medical Center
12251 S. 80th Avenue 333 N. Madison Street
Palos Heights, 60463 Joliet, 60435
(708) 923-4000 (815) 725-7133
paloscommunityhospital.org presencehealth.org
# Directory

## Library

<table>
<thead>
<tr>
<th>Library</th>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
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</thead>
<tbody>
<tr>
<td>Mokena Community Library</td>
<td>11327 W. 195th Street, Mokena, IL 60448</td>
<td>(708) 479-9663</td>
<td>mokenalibrary.org</td>
</tr>
<tr>
<td>Frankfort Library</td>
<td>21119 S. Pfeiffer Road, Frankfort, IL 60423</td>
<td>(815) 469-2423</td>
<td>newlenoxlibrary.org</td>
</tr>
<tr>
<td>New Lenox Library</td>
<td>120 Veterans Parkway, New Lenox, IL 60451</td>
<td>(815) 485-2605</td>
<td>frankfortlibrary.org</td>
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## Miscellaneous

<table>
<thead>
<tr>
<th>Service</th>
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<tbody>
<tr>
<td>Fishing &amp; Hunting License</td>
<td><a href="http://www.dnr.state.il.us">www.dnr.state.il.us</a></td>
<td>(815) 277-0500</td>
</tr>
<tr>
<td>Mosquito Hotline</td>
<td>(800) 942-2555</td>
<td></td>
</tr>
<tr>
<td>Poison Control</td>
<td>(800) 222-1222</td>
<td></td>
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<tr>
<td>Secretary of State</td>
<td>cyberdriveillinois.com</td>
<td>(800) 525 8980</td>
</tr>
<tr>
<td>14700 Ravinia Avenue, Orland Park, 60462</td>
<td></td>
<td></td>
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<tr>
<td>201 S. Joyce Road, Joliet, 60435</td>
<td></td>
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<tr>
<td>TSA Pre-Check</td>
<td><a href="http://www.tsa.gov/precheck">www.tsa.gov/precheck</a></td>
<td>(855) 347-8371</td>
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## New Lenox Township

<table>
<thead>
<tr>
<th>New Lenox Township</th>
<th>Address</th>
<th>Phone</th>
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<tbody>
<tr>
<td>1100 S. Cedar</td>
<td>New Lenox, 60451</td>
<td></td>
<td>newlenox.org</td>
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<tr>
<td>General Office</td>
<td>Food Pantry</td>
<td>Tax Assessor</td>
<td></td>
</tr>
<tr>
<td>Senior Services</td>
<td>Donations accepted</td>
<td>Bonnie Luckhart Hernandez</td>
<td></td>
</tr>
<tr>
<td></td>
<td>9:30-11:30 &amp; 1:30-3:30 Mon-Fri</td>
<td></td>
<td></td>
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<tr>
<td></td>
<td>(815) 485-6431</td>
<td>(815) 485-9419</td>
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## Park Districts

<table>
<thead>
<tr>
<th>Mokena Community Park District</th>
<th>Address</th>
<th>Phone</th>
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<tbody>
<tr>
<td>Main Office</td>
<td>10925 W. LaPorte Road</td>
<td>(708) 390-2401</td>
</tr>
<tr>
<td>The Oaks Fitness Center</td>
<td>10847 W. LaPorte Road</td>
<td>(708) 390-2343</td>
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<table>
<thead>
<tr>
<th>Frankfort Park District</th>
<th>Address</th>
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<tbody>
<tr>
<td>Founders Center</td>
<td>140 Oak Street, Frankfort</td>
<td>(815) 469-9400</td>
</tr>
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<table>
<thead>
<tr>
<th>New Lenox Community Park District</th>
<th>Address</th>
<th>Phone</th>
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<tbody>
<tr>
<td>NLCPD Admin Building</td>
<td>701 W. Haven Avenue, New Lenox</td>
<td>(815) 485-3584</td>
</tr>
</tbody>
</table>
Directory

Post Office—usps.com

Mokena 19934 S. Wolf Road (708) 479-9431
Frankfort 21201 Elsner Road (815) 469-5786
New Lenox 300 Vine Street (815) 485-8273

Schools—Public

Mokena District #159—mokena159.org
Mokena Elementary K-3 Mokena Intermediate 4-5 Mokena Jr. High 6-8
11244 Willowcrest Lane 11331 W. 195th Street 19815 Kirkstone Way
(708) 342-4850 (708) 342-4860 (708) 342-4870

Frankfort District #157C—fsd157c.org
10482 W. Nebraska Street, Frankfort, IL 60423 (815) 469-7870

New Lenox District #122—nlsd122.org
102 S. Cedar Road, New Lenox, IL 60451 (815) 485-2169

Summit Hill District #161—summithill.org
20100 S. Spruce Drive, Frankfort, IL 60423 (815) 469-9103

Lincoln Way Community High School District #210—lw210.org
Central Campus East Campus West Campus
1801 E. Lincoln Highway 201 Colorado Avenue 21701 Gougar Road
New Lenox, IL 60451 New Lenox, IL 60423 New Lenox, IL 60451
(815) 462-2100 (815) 464-4000 (815) 717-3500

Schools—Private

Mokena Montessori (Ages 3-6) Noonan Academy (Pre-K thru 8)
10901 W. LaPorte Road 19131 Henry Drive
Mokena, IL 60448 Mokena, IL 60448
(708) 478-0860 (708) 479-8988
mokenamontessori.com noonanacademy.org

St. Mary School (K-8) Providence High School
11409 W. 195th Street 1800 Lincoln Highway
Mokena, IL 60448 New Lenox, IL 60451
(708) 326-9330 (815) 485-2136
stmaryschoolmokena.org providencecatholic.org
Directory

**Scouts**
- Cub Scout Pack 39  mokenacspack39@gmail.com
- Boy Scout Troop 40  Tim Toepke  (815) 351-3537
- Boy Scout Troop 725  Dan Dion  (708) 921-3284  mokenaboyscouttroop725@gmail.com
- Mokena Girl Scouts  Jean Lachat  mokenagirlscouts.com

**Sports**
- Mokena Baseball / Softball Association  mokenabaseballsoftball.org
- Mokena Burros Football / Cheerleading  mokenaburros.com

**Utilities**
- AT&T  Phone, Internet, & TV  (800) 225-5288  att.com
- Comcast/Xfinity  Phone, Internet, & TV  (800) 934-6489  xfinity.com
- Commonwealth Edison  Electric  (800) 334-7661  comed.com
- Nicor  Natural Gas  (888) 642-6748  nicor.com
- NuWay Disposal  Garbage Service  (708) 479-9555  mydisposal.com
- Village of Mokena  Water/Sewer/Refuse  (708) 479-3900  mokena.org

**Village of Mokena**
- Village Hall
- 11004 Carpenter Street  mokena.org
- Monday—Friday, 8:30am to 5:00 pm

- Administrative Department  P: (708) 479-3900  F: (708) 479-4844
- Community Development/Building Department  P: (708) 479-3900  F: (708) 479-4844
- Public Works Administrative  P: (708) 479-3900  F: (708) 479-4844

**Mokena Police Department**
- 10907 Front Street
- Monday—Friday, 8:30am to 5:00 pm
- Records Department: (708) 479-3912  F: (708) 479-0989
- Non-Emergency: (708) 479-3911
Directory

Continued on next page...

Emergency Services and Disaster Agency (ESDA)
10940 Front Street
P: (708) 479-3922  F: (708) 479-3920

Street Department
19004 S. Wolf Road
P: (708) 479-3925  F: (708) 478-2142

Water/Sewer Treatment Plant
11400 W. 191st Street
P: (708) 479-3926  F: (708) 478-0236

Will County
willcountyillinois.com

Clerk’s Office
302 N. Chicago Street, Joliet 60432  (815) 740-4615  thewillcountyclerk.com

Court House
14 W. Jefferson Street, Joliet 60432  (815) 727-8400

Crisis Line—Mokena
(708) 479-1399

Forest Preserve
17540 W. Laraway Road, Joliet 60432  (815) 727-8700  reconnectwithnature.org

Health Department
501 Ella Avenue, Joliet 60432  (815) 727-8480  willcountyhealth.org

Highway Department
16842 W. Laraway Road, Joliet 60433  (815) 727-8476

Recorder (Tax Bill info)
58 E. Clinton Street, Joliet 60432  (815) 740-4637  willcountyrecorder.com

Will County Board—willcountyboard.com
302 N. Chicago Street, Joliet, Illinois 60432
(815) 740.4602
CountyBoard@willcountyillinois.com

District #2 Representatives—Amanda Koch & Jim Moustis

District #12 Representatives—Ray Tuminello & Tom Weigel
<table>
<thead>
<tr>
<th>Subdivision</th>
<th>Grade School</th>
<th>Fire District</th>
<th>Park District</th>
<th>Library District</th>
<th>Township</th>
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<tr>
<td>Avenue Homes</td>
<td>Mokena #159</td>
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<td>Barrington Square</td>
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<td>Barrington Square Addition</td>
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<td>Blackthorne Ridge</td>
<td>New Lenox #122</td>
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<td>Mokena</td>
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<td>Boulder Ridge</td>
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<td>Bridges of Mokena</td>
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<td>Burnside Station</td>
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<td>Country Pond Estates</td>
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<td>Country View</td>
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<td>Crystal Creek</td>
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<td>Deer Brook</td>
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<td>Emerald Phase III</td>
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<td>First Ct. (John Lee Ridge)</td>
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